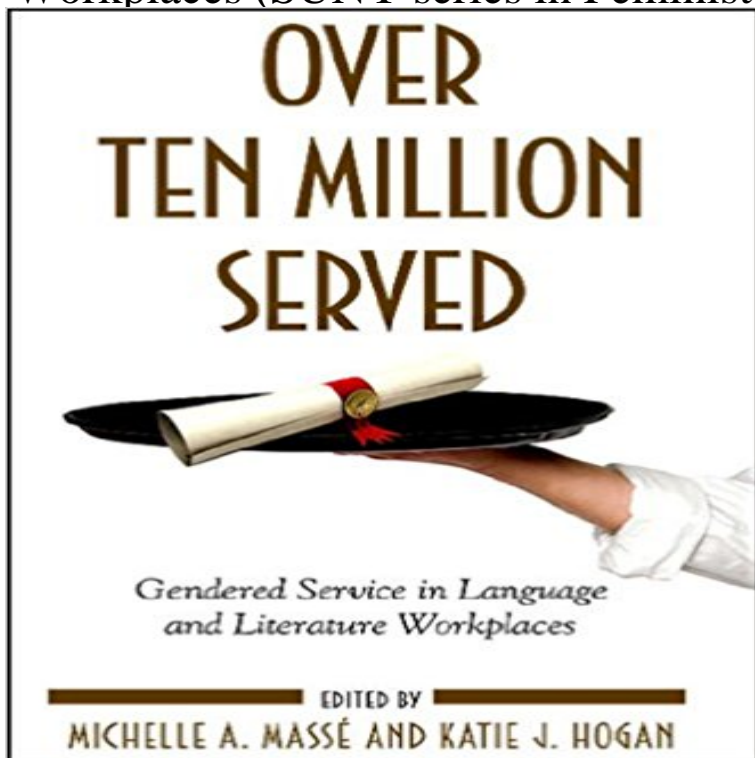


Over Ten Million Served: Gendered Service in Language and Literature Workplaces (SUNY series in Feminist Criticism and Theory)



First book on gender and academic service. All tenured and tenure-track faculty know the trinity of promotion and tenure criteria: research, teaching, and service. While teaching and research are relatively well defined areas of institutional focus and evaluation, service work is rarely tabulated or analyzed as a key aspect of higher education's political economy. Instead, service, silent and invisible, coexists with the formal official economy of many institutions, just as women's unrecognized domestic labor props up the formal, official economies of countries the world over. *Over Ten Million Served* explores what academic service is and investigates why this labor is often not acknowledged as labor by administrators or even by faculty themselves, but is instead relegated to a gendered form of institutional caregiving. By analyzing the actual labor of service, particularly for women and racial, ethnic, and sexual minorities, contributors expose the hidden economy of institutional service, challenging the feminization of service labor in the academy for both female and male academic laborers. A perceptive collection that aims to break silences and rife assumptions regarding university service practices/policies in the United States [it] has the potential to serve a wide range of audiences as a vital addition to the ongoing critique of the amped-up, superserviceable, capitalistic version of higher education at which so many of us win and desire to actively transform. Enculturation Building their reflections around Hogan's idea of women's contributions as superserviceable, the editors and contributors take an expansive view of service, defining it broadly to include not only administration and community service but also certain types of academic work, among other activities. The articles are both rigorous and personal. The volume constitutes an important contribution to the scholarship both on

faculty roles and rights and on gender in the academy. On Campus with WomenOver Ten Million Served is an ambitious attempt to reconceive service and its place in the academic workplace. It has a moral seriousness and a topicality that make it an effort that really cant be ignored. Its a book whose time has come. Bruce Robbins, author of Upward Mobility and the Common Good: Toward a Literary History of the Welfare StateThis collection performs important intellectual work in analyzing a truth almost universally unacknowledged: that service in the academy upholds an economy crucial to, but not often credited by, the institutions that benefit from it. In discussing the genderization of service, Masse, Hogan, and their collaborators shed light on the invisible labor performed in and for the academy. Karen R. Lawrence, President, Sarah Lawrence CollegeMichelle A. Masse is Professor of English and Director of Womens and Gender Studies at Louisiana State University. She is the author of In the Name of Love: Women, Masochism, and the Gothic.Katie J. Hogan is Professor of English and Director of Womens Studies at Carlow University. She is the author of Women Take Care: Gender, Race, and the Culture of AIDS and coeditor (with Nancy L. Roth) of Gendered Epidemic: Representations of Women in the Age of AIDS.

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