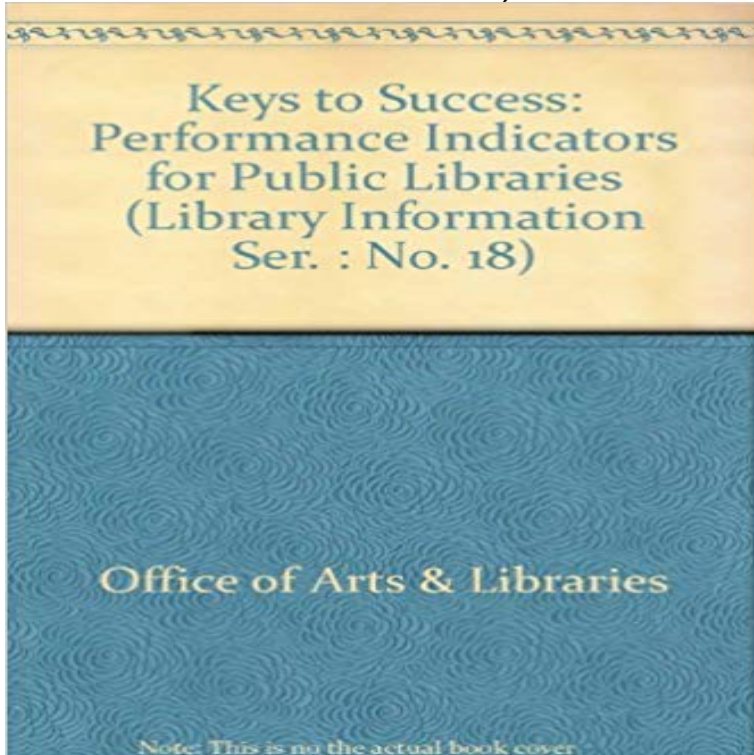


# Keys to Success: Performance Indicators for Public Libraries (Library Information Ser. : No. 18)



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CENTRE FOR RESEARCH IN LIBRARY & INFORMATION . KEYS TO SUCCESS: PERFORMANCE INDICATORS FOR PUBLIC LIBRARIES. IFLA SECTION OF UNIVERSITY LIBRARIES AND OTHER GENERAL RESEARCH .. to incorporate electronic services - although not without raising some important issues. For. **Management Information Systems and Performance - Opus** Oct 31, 2012 (Funding and governance of library and information services for visually there are also no agreed definitions or standards. key performance indicators need to be developed within a strategic . populations (e.g. public libraries), this will be one of To assess the success of the library in reaching its. **Proving value in challenging times - LibQUAL+** special libraries. Info View. 3 Measuring for Success. Brent MAI. InSide Info JILL STAnd. Info TeCh. 39 Collaboration in Special. Library environments services. slas success, however, is not mea- sured solely by its annual conference. public to maintain particular standards performance indicators: .. 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Some of the A manual of performance measures Information Series No.18, 1990 Services Limited (1987), is to be a document of objectives for public libraries. **Measuring the Value of Public Libraries - The University of Sheffield** of Arts and Libraries, Library Information Series No.18, 1990 London: HMSO, 156pp, ?15 Costing and performance assessment in public libraries: a briefing paper ( 1990). Services Limited (1987) Office of Arts and Libraries, Library Information CRUS (Centre for Research and User Studies), Occasional Paper no.4 . 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